## Introduction to CTEP's Registration and Credential Repository (RCR)

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## Background – Joint FDA / EMA Audit

#### **Gaps Identified in Current System**

- FDA Form 1572 documentation
  - Missing Practice Sites, Labs, IRBs
- No record of study-specific responsibilities assigned at the Practice Site level
- Failure to verify that personnel conducting research activities were qualified to do so on the protocol
- Lack of protocol-specific training

## NCI's Solutions and Enhancements

#### Registration and Credential Repository (RCR)

- Provide a self-service online person registration application with electronic signature and submission capability
- Define specific Registration Types Investigator (IVR), Non-Physician Investigator (NPIVR), Associate Plus (AP), Associate (A), and Associate Basic (AB)
- Registration Type will dictate person-specific regulatory documentation requirements – FDA Form 1572, Financial Disclosure Form (FDF), NCI Biosketch, Agent Shipment Form, and enhanced training requirements (i.e., HSP and GCP training)
- Registration Type will permit assignment of roles for access to CTEP CORE applications (e.g., RUMS, OPEN, RAVE, TRIAD) and task assignments for performance of study activities (i.e., DTL)

NCI's Solutions and Enhancements

- Delegation of Tasks Log (DTL)
  - Define and maintain an online DTL for designated studies conducted at a site
  - Define a standard list of NCI research tasks to be part of the DTL
  - Delegate research tasks based on qualifications and Registration Type
  - Utilize the protocol and site specific DTL, in combination with registration documents from RCR, to construct a Study Site Registration Packet

# Registration and Credential Repository

## **New Registration Types**

#### **Five Registration Types**

Investigator (IVR)

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- Non-Physician Investigator (NPIVR)
- Associate Plus (AP)
- Associate (A)
- Associate Basic (AB)



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NOTE: All registration types will *require* a CTEP Identity and Access Management (CTEP-IAM) account. IVR, NPIVR, and AP registration types will use their CTEP-IAM username and password to access RCR and to *electronically sign* and submit registration credentials captured in RCR.

## **New Registration Types**



#### **Five Registration Types: Definitions**

- Investigator (IVR) MD, DO, or international equivalent
- Non-Physician Investigator (NPIVR) advanced practice provider (e.g., NP or PA) or graduate level researcher (e.g., PhD)
- Associate Plus (AP) clinical site staff (e.g., RN or CRA) with data entry access to CTSU applications (e.g., RUMS, OPEN, RAVE, TRIAD)
- Associate (A) other clinical site staff involved in the conduct of NCI-supported research
- Associate Basic (AB) individuals (e.g., pharmaceutical company employees) with limited access to NCI-supported systems

#### New Registration Types – Documentation Requirements

Documentation Required	IVR	NPIVR	AP	Α	AB
FDA Form 1572	<b>V</b>	¥			
Financial Disclosure Form	<b>V</b>	¥	•		
NCI Biosketch (education, training, employment, certification, and license)	<b>V</b>	<b>V</b>	•		
HSP/GCP training	<b>V</b>	¥	✓		
Agent Shipment Form (if applicable)	¥				
CV (optional)	<b>V</b>	<b>V</b>	•		

#### Registration Documents: FDA Form 1572

Registering individual will populate their RCR profile with:

- Practice Sites (box 3) queried from CTEP's Enterprise Core Module (ECM) application
  - Will define sites at which an IVR or NPIVR can be requested to be claimed in RUMS or NCORP-SYS by site administrators or claimed in RSS by NCTN roster owners
- Labs (box 4) queried from Clinical Laboratory Improvement Amendments (CLIA) and College of American Pathologists (CAP) data
  - At a minimum, the main lab covering each Practice Site should be listed
- IRBs (box 5) queried from Office for Human Research Protections (OHRP) data
  - Will define IRBs that can be referenced for site registrations (Site-Protocol PI), patient registrations (consenting and "enrolling" [i.e., credit, treating, drug shipment] investigator), and patient transfers (receiving investigator)
- Electronic signature (CTEP-IAM username and password) and date

Registering individual will populate their RCR profile with:

- Education, Professional Training, and Employment
- Professional License / Certifications
- Board Certifications
- Human Subject Protection (HSP) and Good Clinical Practice (GCP) training, including a scanned copy of the certificate(s)
- Electronic signature (CTEP-IAM username and password) and date

NOTE: Attachment of a CV will be optional; but completion of the NCI Biosketch will be required to ensure a standardized collection of the required information.

#### Your NCI Biosketch = Your representation to the NCI and FDA

- CTEP has recognized the variability in the education, training, professional certification, and employment credentials of the individuals who will utilize RCR to register with NCI and has provided the option to select "not applicable" for those NCI Biosketch sections that do not apply to the registering individual.
- However, "abusing" this option by selecting "not applicable" for all NCI Biosketch sections (with the exception of the required HSP and GCP training section) will result in your registration request being returned for update.
- Please realize that your NCI Biosketch (not an optional CV) is the single representation of your qualifications to all of the NCI as well as to the FDA. If you check all sections as "not applicable", NCI has no information to evaluate your qualifications to participate in the research process and will deny your registration request.

#### Human Subjects Protection (HSP) Training

- Required one time for all IVRs, NPIVRs, and APs
  - https://humansubjects.nih.gov/resources
  - https://humansubjects.nih.gov/requirement-education
- Must provide Training Provider, Course Title, Completion Date, and Expiration Date (if applicable) and *must upload certificate*
- If NIH training, no expiration date; otherwise, the expiration date set by course provider applies
- Common options include (but are not limited to):
  - NIH Office of Extramural Research Protecting Human Research Participants < <u>https://phrp.nihtraining.com/users/login.php</u> > (no charge, no expiration date)
  - Collaborative Institutional Training Initiative (CITI) Biomedical Basic
     < <a href="https://about.citiprogram.org/en/series/human-subjects-research-hsr/">https://about.citiprogram.org/en/series/human-subjects-research-hsr/</a> > and
     < <a href="https://about.citiprogram.org/en/course/biomedical-biomed-basic/">https://about.citiprogram.org/en/series/human-subjects-research-hsr/</a> > and
     <a href="https://about.citiprogram.org/en/course/biomedical-biomed-basic/">https://about.citiprogram.org/en/course/biomedical-biomed-basic/</a> > (charges
     apply, CITI expiration date applies)

#### Good Clinical Practice (GCP) Training

- Required at least every three years for all Investigator (IVR), Non-Physician Investigator (NPIVR), and Associate Plus (AP) registration types
  - https://grants.nih.gov/grants/guide/notice-files/NOT-OD-16-148.html
- Must provide Training Provider, Course Title, Completion Date, and Expiration Date (if applicable) and *must upload certificate*
- Expiration date equals either (1) expiration date set by course provider OR (2) three years from course completion date, whichever occurs first

Common options for GCP training include ...

- Collaborative Institutional Training Initiative (CITI) GCP for Clinical Trials with Investigational Drugs and Medical Devices (US FDA Focus) < <u>https://about.citiprogram.org/en/series/good-clinical-practice-gcp/</u> > and < <u>https://about.citiprogram.org/en/course/good-clinical-practice-basic-fda/</u> > (charges apply, CITI completion and expiration dates apply)
- Collaborative Institutional Training Initiative (CITI) GCP for Clinical Trials with Investigational Drugs and Biologics (ICH Focus) < <u>https://about.citiprogram.org/en/series/good-clinical-practice-gcp/</u> > and < <u>https://about.citiprogram.org/en/course/good-clinical-practice-basic-ich/</u> > (charges apply, CITI completion and expiration dates apply)
- National Institute of Allergy and Infectious Diseases (NIAID) Good Clinical Practices course < <u>https://gcplearningcenter.niaid.nih.gov/</u> > (free of charge, NIAID completion date applies, default three year expiration date applies)
- National Institute on Drug Abuse (NIDA) Good Clinical Practice course <
   <u>https://gcp.nidatraining.org/</u> > (free of charge, NIDA completion and expiration dates
   apply)
- Transcelerate GCP Mutual Recognition Program <
   <u>http://www.transceleratebiopharmainc.com/gcp-training-attestation/</u> >

## Registration Documents: Financial Disclosure Form

Completed at time of registration packet submission (i.e., information not part of NCI Profile in RCR)

- Four questions regarding potential financial conflicts
- If any question answered "yes", source of potential conflict (e.g., pharmaceutical company) must be identified
- Electronic signature (CTEP-IAM username and password) and date

### Registration Documents: Agent Shipment Form

Registering investigator will populate their NCI Profile in RCR with:

- Shipping Site
- Shipping Address
- Shipping Designee (SD) and contact information
- Ordering Designees (OD)
- Standardized suggestions (e.g., "Primary Shipping Designee (PSD)" address or "Preferred Shipping Address (PSA)") will be offered based on Practice Sites selected
- Electronic signature (CTEP-IAM username and password) and date

NOTE: Only available for IVR registration type and only *required* for investigators requesting shipment of investigational agent from the Pharmaceutical Management Branch (PMB).

## Registration Type – Investigator (IVR)



Roles (application)

- Protocol PI for CTEP- or DCP-sponsored protocols (START)
- Site-Protocol PI (i.e., IRB PI) for CTEP- or DCP-sponsored studies (Regulatory Support System [RSS])
- Consenting or "Enrolling" (Credit, Treating, Drug Shipment, Receiving [transfer to]) investigator for CTEP- or DCP-sponsored studies (Oncology Patient Enrollment Network [OPEN])
- Drug Shipment investigator for CTEP-sponsored protocols (Online Agent Order Processing [OAOP])
- Site Investigator for CTEP- or DCP-sponsored studies (RAVE)

NOTE: MD, DO, or international equivalent

#### Registration Type – Non-Physician Investigator (NPIVR)



#### Roles (application)

- Protocol PI for select DCP- or CTEP-sponsored protocols (START)
  - Protocol flagged by sponsor as "NPIVR eligible as Protocol PI"
- Site-Protocol PI for select DCP-sponsored studies (RSS)
  - Protocol flagged by sponsor as "NPIVR eligible as Site-Protocol PI"
- "Enrolling" (Credit, Treating, Receiving [transfer to]) investigator for select DCP-sponsored studies (OPEN)
  - Protocol flagged by sponsor as "NPIVR eligible as Enrolling Investigator"
- Consenting Person for CTEP- or DCP-sponsored protocols (OPEN)
- Site Investigator for select DCP-sponsored studies (RAVE)

NOTE: NPIVR cannot "order" study agent in OAOP or be a drug shipment investigator in OPEN and cannot "prescribe" study agents on CTEP-sponsored protocols.

## Registration Type – Non-Physician Investigator (NPIVR)

AP

#### Degrees that might be expected to register as an NPIVR

**NPIVR** 

NP (Nurse Practitioner)

**IVR** 

- ONP (Oncology Nurse Practitioner)
- APRN (Advanced Practice Registered Nurse)
- CNS (Clinical Nurse Specialist)
- MSN (Master of Science in Nursing)
- DNP (Doctor of Nursing Practice)
- DNS (Doctor of Nursing Science)

- PA (Physician Assistant)
- PhD (Doctor of Philosophy)

AB

- EdD (Doctor of Education)
- ScD (Doctor of Science)
- DrPH (Doctor of Public Health)
- MPH (Master of Public Health)
- PharmD (Doctor of Pharmacy)
- DPT (Doctor of Physical Therapy)

#### Registration Type – Non-Physician Investigator (NPIVR)

AB

#### "Ordering" and "Prescribing" for CTEP-sponsored clinical trials

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**NPIVR** 

IVR

- "Ordering" is defined as entering a request for the shipment of a CTEP investigational agent for a specific investigator on a specific protocol using PMB's OAOP application.
- "Prescribing" is defined as writing an order for a specific patient (e.g., your doctor gives you a prescription for Amoxicillin 250mg and tells you to take one capsule four times a day for 7 days OR an oncologist writes an order in the patient's chart for 1000mg of chemo agent X to be administered IV over one hour).
- "Protocol directed therapy" is defined as any "treatment" involving CTEP investigational agents or commercial agents, specified by the protocol.
- NPIVRs may *NOT* "order" a CTEP IND agent from PMB or "prescribe" "protocol directed therapy" for patients on CTEP-sponsored clinical trials.

## Registration Type – Associate Plus (AP)



Roles (application)

- Registrar role (OPEN)
- RAVE CRA, CRA (Lab Admin), SLA roles (RAVE)
- TRIAD Site User role (TRIAD)
- Primary site roles such as Site Administrator, Data Administrator, NCORP Administrator, LAPS Administrator, NCTN lead CRA, LAO Administrator (RSS/RUMS)
- Auditor role (CTMB-AIS)
- Consenting Person for CTEP- and DCP-sponsored protocols (OPEN)

#### Registration Type – Associate (A)



#### Roles (application)

- Administrative roles (RSS / NCI CIRB / TRIAD)
- CTSU website access
- Shipping Designee (OAOP)
- Ordering Designee (OAOP)
- Registration Coordinator (RCR)
- RAVE Read-Only (RAVE)

NOTE: No change to the current CTEP-IAM registration process.

#### Registration Type – Associate Basic (AB)



#### Roles (application)

- Personnel (e.g., pharmaceutical company employees) who need to register; but, who *cannot* be granted system or web access
- Administrative roster (RSS)
- Biospecimen protocol PI (START)
- Biospecimen proposal PI (NCI NAVIGATOR)

NOTE: No change in the current CTEP-IAM registration process.

NOTE: CTEP-IAM account will *not* be authenticated for system access.

## Summary of Registration Types

Registration Type	Abb.	Registration Requirements	Business Rules	
Investigator	IVR	<ul> <li>Electronic annual registration using RCR</li> <li>FDA Form 1572</li> <li>Financial Disclosure Form</li> <li>NCI Biosketch</li> <li>Agent Shipment Form (if applicable)</li> <li>Human Subjects Protection*</li> <li>Good Clinical Practice*</li> <li>Optional CV*</li> </ul>	<ul> <li>Practice Site must be on the 1572 to be claimed on a roster</li> <li>IRB number on site registration must be on the Site - Protocol PI's 1572</li> <li>IRB number covering the treating, consenting, credit, drug shipment, receiving (transfer to) investigator must be listed on their 1572</li> </ul>	
Non-Physician Investigator	NPIVR	<ul> <li>Electronic annual registration using RCR</li> <li>FDA Form 1572</li> <li>Financial Disclosure Form</li> <li>NCI Biosketch</li> <li>Human Subjects Protection*</li> <li>Good Clinical Practice*</li> <li>Optional CV*</li> </ul>	<ul> <li>Practice Site must be on the 1572 to be claimed on a roster</li> <li>IRB number on site registration must be on the Site - Protocol PI's 1572</li> <li>IRB number covering the treating, consenting, credit, receiving (transfer to) non-physician investigator must be listed on their 1572</li> </ul>	
Associate Plus	AP	<ul> <li>Electronic annual registration using RCR</li> <li>Financial Disclosure Form</li> <li>NCI Biosketch</li> <li>Human Subjects Protection*</li> <li>Good Clinical Practice*</li> <li>Optional CV*</li> </ul>	<ul> <li>Must have an AP, NPIVR, or IVR registration type to hold the OPEN Registrar role, RAVE CRA role, TRIAD Site User role, primary site roles, or the CTMB-AIS Auditor role</li> <li>May be selected as the Consenting Person in OPEN</li> </ul>	
Associate	А	Electronic annual registration using IAM	May access CTSU website and systems including view access to OPEN and RAVE	
Associate Basic	AB	Electronic annual registration using IAM	Cannot access CTEP, DCP, CIRB, or CTSU systems	
NIH NATIONAL CANCER IN	ISTITUTE		* Upload hardcopy document	

#### **Migration Activities: Person Types to Registration Types**

- Person Types of Associate and Investigator will be replaced with the five Registration Types in CTEP, DCP, CIRB, and CTSU systems
- New persons will be given a unique CTEP ID (beginning with < 600000 > and existing persons will retain their assigned CTEP ID
  - Updates to Registration Type will not change a person's CTEP ID
- Investigator records were migrated to the IVR Registration Type
- Users currently registered as an Associate and assigned as a Protocol PI or Site-Protocol PI for nontreatment studies were migrated to the NPIVR Registration Type
- Users currently registered as an Associate and assigned the OPEN Registrar, RAVE CRA, CRA (Lab Admin), or SLA roles, or TRIAD Site User role, individuals with a "Primary Site Role", and individuals with the CTMB-AIS "Auditor" role were migrated to the AP Registration Type
- All other users were retained at the Associate Registration Type

## **Migration Activities: Profile Population**

- User profiles will be populated with existing Practice Site(s), IRB(s), and HSP/GCP training information where available
  - Practice Sites (by clicking "Populate Sites" button) aligned to IVR or NPIVR in RSS
  - IRB numbers (by clicking "Populate IRBs" button) from all IRB approvals associated with a listed Practice Site where the site registration status is pending, approved, or closed
  - NCI CIRB IRB numbers (all four) if a listed Practice Site is on the NCI CIRB roster
  - Share existing HSP/GCP data where available
  - NOTE: Users will have from the transition date (Monday, July 31<sup>st</sup>, 2017) until their "registration expiration date" to "register up" to their migrated registration type without loss of system access or assigned roles. Will require one year to complete the initial registration cycle and obtain complete credentials for all registered persons.

## **RCR: Process Changes for IVR, NPIVR, AP**

- All users must have a CTEP-IAM account
- Existing users will complete their re-registration within RCR
  - Emailed re-registration notifications (no paper or electronic documents) will replace current notifications
- New users will access RCR to submit their initial registration (after first obtaining a CTEP-IAM account)
- HSP/GCP training details and certificates will be required for initial registration and for annual re-registrations
- Information related to education, training, employment, professional license, and board certification required and electronically captured
- Practice Sites, Labs, and IRBs electronically captured and *control downstream processes* (IVR, NPIVR only)
- Electronically sign (no wet signatures) and submit (no mailing) registration packet to NCI

## **RCR:** Business Rule Changes (very important)

- IVRs and NPIVRs must list all Practice Sites at which NCIsupported studies are conducted on their FDA Form 1572
  - To be claimed at a site on a roster, the CTEP Site Code must be listed as a Practice Site on the FDA Form 1572
  - Site-Protocol PI (IRB PI) must have all Practice Sites covered by the IRB approval listed on their FDA Form 1572
- IVRs and NPIVRs must list all IRBs providing coverage for NCIsupported studies at the Practice Sites listed on their FDA Form 1572
  - IRB number on site registration must be listed on the Site-Protocol PI's FDA Form 1572
  - IRB number covering the consenting and "enrolling" (credit, treating, drug shipment, receiving [transfer to]) investigator(s) must be listed on the respective investigator's FDA Form 1572

## **RCR: Business Rule Changes (very important)**

- Persons requiring write access to OPEN, RAVE, or TRIAD must hold a Registration Type of IVR, NPIVR, or AP
- Persons holding a primary site role (e.g., Site Administrator, Data Administrator, LAPS Administrator, NCORP Administrator, NCTN Lead CRA, LAO Administrator) will require a minimum AP Registration Type
- Persons holding the CTMB-AIS Auditor role (i.e., serving on a site audit team) will require a minimum AP Registration Type
- Persons consenting patients on CTEP or DCP-sponsored protocols will require a minimum AP Registration Type
- Persons reverting to an Associate or AB Registration Type will have their OPEN, RAVE, and TRIAD roles automatically inactivated
- Persons with an AB role can be claimed at administrative locations only and will not have access to any systems or websites

#### **RCR: Easing the Burden of First RCR Registration**

- Registration Coordinator (RC) and "Backup RC" assignments
- RC templates for FDA Form 1572 (Practice Sites, Labs, and IRBs) and Agent Shipment Form (Shipment Site, Shipping Address, Shipping Designee and contact information, and Ordering Designees)
- Warning and error indicators for complete and accurate registration information
- Instructional message boards, online notifications, and emails
- Workflow-driven
- Checklists available for AP, NPIVR, and IVR
- Quick Reference Guide available for AP, NPIVR, and IVR
- Electronic signature on all forms using CTEP-IAM credentials

#### **RCR:** Rolling Implementation of Business Rules

- Rolling implementation of new business rules based on date of registration
- "Relaxed Mode" for business rules until person re-registers
  - Rostering of Investigators: No verification that the investigator lists the sites on their FDA Form 1572 until re-registration
  - IRB Verification: No verification of IRB numbers for site-protocol PI or "enrolling" investigator until re-registration
- All RCR rules enforced <u>after</u> re-registration
  - Rostering of Investigators: an investigator can only be claimed at a site if the site is listed as a Practice Site on the investigator's 1572
  - Site Registrations: site-protocol PI's FDA Form 1572 IRB must match site's IRB approval
  - OPEN Enrollments: "enrolling" investigator's FDA Form 1572 IRB must match site's IRB approval

## **RCR: Final Thoughts**

- Online registration for all "Registration Types", via CTEP-IAM for AB and A and via RCR, including electronic signature using CTEP-IAM username and password, for AP, NPIVR, and IVR
- Five "Registration Types" with differing credential collection and differing potential role and task assignment
- Enhanced, structured collection of person registration and credential data, particularly Practice Sites, IRBs, and HSP/GCP training, for utilization across CTEP, DCP, NCI CIRB, and CTSU systems
- Availability of a single source of electronic person registration documentation (FDA Form 1572, NCI Biosketch, HSP/GCP training) to NCI, clinical site staff (via RUMS/NCORP-SYS), and grantee operations office staff (via RSS) at all times as well as to the FDA when requested (i.e., a copy of all submitted documentation will always be electronically available)

#### **RCR: What Can I Do Now?**

- Make sure your IVRs have a CTEP-IAM account (very few do)
- Begin creating a "cheat sheet" for your IVRs and NPIVRs
  - Practice Sites (CTEP Site Codes) >>> check RUMS
  - Labs (CLIA/CAP Lab numbers) >>> check with your hospital lab manager
  - IRBs (OHRP IRB numbers) >>> check with your local IRB
- Begin collecting HSP and GCP training documentation including course provider, course title, completion date, expiration date, and an e-copy of the training certificate for your IVRs, NPIVRs, and APs
- Setup a "Registration Coordinator(s)" for your sites
- Establish a "Primary Shipping Designee(s)" for your sites

To setup a Registration Coordinator (RC):

Send an email to < CTEPRegHelp@ctep.nci.nih.gov > with Subject: Make Me a Registration Coordinator

 Include CTEP Person ID, full name, and CTEP Site Code for the proposed RC as well as a list of investigators (with their CTEP Person IDs) to be added to the RCs portfolio



# To setup a Backup Registration Coordinator (Backup RC):

Send an email to < CTEPRegHelp@ctep.nci.nih.gov > with Subject: Add Backup Registration Coordinator

 Include CTEP Person ID and full name of the current RC as well as the CTEP Person ID and full name of the proposed Backup RC

#### To setup a Primary Shipping Designee (PSD):

Send an email to < CTEPRegHelp@ctep.nci.nih.gov > with Subject: Establishing a Primacy Shipping Designee for < CTEP Site Code / CTEP Site Name >

- Include CTEP Person ID and full name for the proposed PSD (Note: pharmacist with pharmacy address strongly preferred)
- CTEP Registration Team will contact the proposed PSD to complete a "PSD Worksheet" identifying the shipping CTEP Site Code, shipping address, shipping contact information, and ordering designees

#### **RCR: Weblinks and Help Desk (very important)**

- CTEP Identity and Access Management (IAM)
  - https://ctepcore.nci.nih.gov/iam
- CTEP Registration and Credential Repository (RCR)
  - https://ctepcore.nci.nih.gov/rcr
- RCR Help Desk
  - RCRHelpDesk@nih.gov

### RCR: I have a new clinical site staff person (IVR, NPIVR, AP, or A). Where do I start?

- CTEP Identity and Access Management (IAM)
  - <u>https://ctepcore.nci.nih.gov/iam</u>
  - Select < Request New Account >
  - Have you ever registered with CTEP? >>> Select < No > and < Proceed >
  - Complete and submit new account request
  - Receive CTEP Identity and Access Management, New Account Request email
  - Receive CTEP Identity and Access Management, Account Approved email >>> change temporary password to permanent password and answer security question
  - Receive CTEP Identity and Access Management, Account Activated >>> CTEP Person ID assigned

### RCR: I have my CTEP Person ID; but, I need to register as an IVR, NPIVR, or AP. What next?

- CTEP Registration and Credential Repository (RCR)
  - https://ctepcore.nci.nih.gov/rcr
  - Enter IAM Username and Password
  - To change your Registration Type, select "Change Registration Type" from the "Would you like to" menu
  - To begin registering as your selected "Registration Type", select "Update FDA Form 1572" (for IVR or NPIVR) or "Update NCI Biosketch" (for AP) from the "Would you like to" menu
  - Follow the onscreen prompts to complete your profile, generate and sign your documents, and submit your registration packet to CTEP

## RCR: I'm registered as an IVR; but, I've never established a CTEP-IAM account. What do I do?

- CTEP Identity and Access Management (IAM)
  - https://ctepcore.nci.nih.gov/iam/
- Select "Request New Account"
- Answer the "Have you ever registered with CTEP?" question by selecting "Yes" and "Proceed"
- Enter your < CTEP Person ID >, < First Name >, and < Last Name > (check your registration confirmation or notification email) and select "Continue"
- Answer the "Does the above information identify you?" question by selecting "Yes" and "Proceed"
- Answer the "Would you like to request for an IAM Account?" question by selecting "Yes" and "Continue"
- Complete the new account request and select "Continue"
- Receive CTEP Identity and Access Management, New Account Request email
- Receive CTEP Identity and Access Management, Account Approved email >>> change temporary password to permanent password and answer security question
- Access RCR < <u>https://ctepcore.nci.nih.gov/rcr</u> > to begin completing your profile

#### **RCR: When do I have to re-register in RCR?**

- IVRs, NPIVRs, and APs will be notified by email 60 days in advance of their "registration expiration date"
- Notification will include a "Profile Checklist" and a "Quick Reference Guide" along with the RCR weblink
- Review the "Profile Checklist" to see what information you will need to complete your profile
- Use the "Quick Reference Guide" to get started in IAM or RCR
- Check the status of your IAM account at <u>https://ctepcore.nci.nih.gov/iam</u>
- Access RCR at <u>https://ctepcore.nci.nih.gov/iam</u>
- If you encounter difficulties, contact the RCR Help Desk at <u>RCRHelpDesk@nih.gov</u>
- IVRs, NPIVRs, and APs will also receive a reminder notification 30 days in advance of their "registration expiration date" and a suspension notification when their registration status changes to "suspended"
- RCs and Backup RCs will be copied on all notifications

### RCR: I'm unable to add my Investigator to one of our clinical sites. What do I do?

- IVR (or RC on their behalf) accesses RCR <u>https://ctepcore.nci.nih.gov/iam</u>
- Jump to Form FDA 1572 tab
- Add missing Practice Site to "Draft" RCR profile
- Jump to < Validate and View Documents >
- Generate, review, and sign just the Form FDA 1572
- Submit to CTEP
- When approval email is received from RCR, return to RUMS or NCORP-SYS and add the investigator to the required clinical site

# RCR: I'm trying to enroll a patient in OPEN and the investigator I need to select as the credit, treating, or drug shipment investigator does not have the IRB of record on their FDA Form 1572. What do I do?

- IVR (or RC on their behalf) accesses RCR <u>https://ctepcore.nci.nih.gov/iam</u>
- Jump to Form FDA 1572 tab
- Add missing IRB to "Draft" RCR profile
- Jump to < Validate and View Documents >
- Generate, review, and sign just the Form FDA 1572
- Submit to CTEP
- Notify the RCR Help Desk < <u>RCRHelpDesk@nih.gov</u> > that you have submitted an update to your registration and are requesting that it be reviewed urgently for a pending patient enrollment

### RCR: I just found out I was migrated as an Associate Plus < AP >. Why?

- Individuals with the following roles in CTSU / RSS / RUMS on July 28<sup>th</sup>, 2017 were migrated at the < AP > level
  - Registrar role (OPEN)
  - RAVE CRA, CRA (Lab Admin), SLA roles (RAVE)
  - TRIAD Site User role (TRIAD)
  - Primary site roles such as Site Administrator, Data Administrator, NCORP Administrator, LAPS Administrator, NCTN lead CRA, LAO administrator (RSS/RUMS)
  - Auditor role (CTMB-AIS)
- If you opt to change your registration type from an < AP > to an < A >, all of the roles listed above will be automatically inactivated

#### RCR: I would like to change my registration type from Associate Plus < AP > to Associate < A >. What impact will this have?

- Registration at the < AP > level is required for:
  - OPEN: Registrar role
  - RAVE: RAVE CRA, CRA (Lab Admin), SLA roles
  - TRIAD: TRIAD Site User role
  - RSS/RUMS/NCORP-SYS: Primary site roles such as Site Administrator, Data Administrator, NCORP Administrator, LAPS Administrator, NCTN lead CRA, LAO administrator
  - CTMB-AIS: Auditor role
  - Consenting Person for CTEP- and DCP-sponsored protocols (OPEN)
- If you opt to change your registration type from < AP > to < A >, all of the roles listed above will be automatically inactivated

#### RCR: I've confirmed (see prior slide) that I don't need to be an Associate Plus < AP >. How do I change my registration type from an < AP > to an Associate < A >?

- For now, send an email (including your CTEP Person ID and your full name) to the CTEP Registration Help Desk < <a href="mailto:ctep:nci.nih.gov">ctep:reghelp@ctep.nci.nih.gov</a> > confirming that you understand the impact of changing your registration type from an < AP > to an < A > and would like to proceed.
- The CTEP Registration Help Desk will notify you by email once your registration type has been updated.

## RCR: I'm receiving a warning in RCR that I need to add additional practice sites to my FDA Form 1572. Why?

- Practice sites are pulled from the CTSU's Regulatory Support System (RSS) based on the sites at which ...
  - you are rostered
  - you are a "Site-Protocol PI" (i.e., IRB PI)
- If you are rostered at a clinical site and do not add that clinical site to your practice sites, you will be removed from that clinical site for all CTEP- and DCP-supported rosters on approval of your FDA Form 1572.
- If you are the "Site-Protocol PI" (i.e., IRB PI) for a clinical site and do not add that clinical site to your practice sites, the site registration status for all of your protocols at that clinical site will revert to "pending" on approval of your FDA Form 1572.

## RCR: I'm receiving a warning in RCR that I need to add additional IRBs to my FDA Form 1572. Why?

- IRBs are pulled from the CTSU's Regulatory Support System (RSS) based on ...
  - IRBs associated with "approved", "pending", or "closed" site registrations at your practice sites
  - IRBs associated with protocols for which you are the "Site-Protocol PI"
  - one or more of your practice sites are on the NCI CIRB roster (NOTE: all four NCI CIRBs will be added)
- If the IRB of record is not listed on your FDA Form 1572, you will be unable to "enroll" a patient (i.e., be selected as the credit, treating, drug shipment, or receiving [transfer to] investigator) in OPEN.
- If you are the "Site-Protocol PI" (i.e., IRB PI) and do not add the IRB of record to your FDA Form 1572, the site registration status for all of your protocols at all clinical sites referencing that IRB will revert to "pending" on approval of your FDA Form 1572.

#### RCR: I attached a CV to my RCR registration; but, the RCR Team returned my application to me. Why?

- Your NCI Biosketch (not your CV) is your representation to the NCI, to the groups of which you are a member, and to the FDA.
- To be eligible to register at the AP, NPIVR, or IVR level, which recognizes you as a "significant contributor" to CTEP-supported research, you must complete your NCI Biosketch with sufficient information (e.g., combination of education, professional certification, and employment) for CTEP, as the sponsor, to review your qualifications for credentialing at the < AP >, < NPIVR >, or < IVR > registration type.
- If sufficient information is not provided (e.g., if you select all of the "not applicable" boxes), your registration will be returned to you as CTEP is unable to evaluate your credentials to be a "significant contributor" to CTEP-sponsored research.



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