Regulatory Inspections

An Overview of Process, Observations, and Guidance for Investigators

Alison Urton, Group Administrator Clive Hansen, Audit Team Leader

> NCIC Clinical Trials Group NCIC Groupe des essais cliniques



Outline

- Regulatory History
- Health Canada Overview
- Inspection Planning
- Inspection Process
- Data and Common Findings
- Resources

REGULATORY HISTORY



Regulations ICH-E6: GCP

- 1996 Good Clinical Practice (GCP)
- International ethical and scientific quality standard for the design and conduct of clinical trials in human subjects as well as for the recording and reporting of clinical trial data
- Describes the responsibilities of those conducting clinical trials



Regulations Health Canada – FDA/FDR

- Health Canada Food and Drug Act (FDA)
- Food and Drug Regulations (FDR), Division 5 "Drugs for Clinical Trials Involving Human Subjects"
 - Came into force on September 1, 2001
 - Include GCP (C.05.010)
 - Apply to all Phase I to Phase IV clinical trials
 - Do not apply to medical devices or Natural Health Products (NHPs) *

NCIC CTO NCIC GEO *other regulations apply

HEALTH CANADA OVERVIEW





Health Canada Mandate

- Minimizing health risk factors to Canadians while maximizing the safety provided by the regulatory system for health products and food; and
- Promoting conditions that enable Canadians to make healthy choices and providing information so that they can make informed decisions about their health.



NCIC CTG NCIC GEC *Operational centres (RAPB) in collaboration with the Inspectorate (HPFB) conduct Clinical Trial Inspections* Health Canada Inspectorate Objectives
 Objectives are to

 Minimize risks associated with use of drug in clinical trials

 Verify compliance to Division 5 of the Food and Drug Regulations (including ICH – GCP)

-Validate the integrity of the data generated

NCIC CTG NCIC GEC

Health Canada Inspectorate Objectives

• Continued...

 Request corrective actions from the inspected party whenever observations are made

 To take compliance and enforcement actions when deemed necessary



Health Canada Inspectorate Functions

4 core functions of Inspectorate

-Inspection

Compliance Verification/Investigation
Establishment Licensing

-Laboratory Functions

ICIC CTG

INSPECTION PLANNING



Site Selection (I)

- Conducted under the authority of section
 23 of the Food and Drugs Act
- Generally one inspection is conducted in relation to one CTA
- Lists of approved CTAs are generated by Submission and Information Policy Division for the GCP Compliance Unit
- Others may be contacted during selection process for clarification or additional information

NCIC CTG

Site Selection (II)

- Factors that may influence site selection may include
 - # of trials at site
 - Status of trial at site
 - # of subjects enrolled in trial
 - Therapeutic area
 - Study population
 - Compliance history



- ++

Site Selection (III)

- Target 2% or approximately 80 clinical trial applications per year
- Each region is assigned a # of inspections based on requirements and resource allocation
- Average of 5 days in length
- 1-2 inspectors



Location

- Inspections may be conduced at
 - QI / Investigator Centre
 - Sponsor
 - Contract Research Organization (CRO)
 - Site Management Organization (SMO)
- Most are conducted at the QI /Investigator Centre but are a bilateral review of QI and sponsor

Notification

- Notification (original) is sent to the QI with copy to the Sponsor
- Notification occurs a minimum of 5 days prior to the inspection
- <u>Note:</u> Unannounced inspections may be conducted if necessary

INSPECTION PROCESS



7 Inspection Stages

- Preparation
- Opening Meeting
- Inspection
 - Preliminary Discussion of Observations
- Report Writing
- Exit Interview
- Final Exit Notice

NCIC CTG • Follow Up (if needed)

Preparation (I)

- Ensure QI (or delegate) notifies all trial and centre personnel
 - Trial: QI (Qualified Investigator), SIs, PCRA, ACRAs, ECRAs, and Pharmacist
 - Sponsor we can help!
 - Centre notifications (unless otherwise stated):
 - Research Ethics Board
 - VP Research, Cancer Centre Manager, Clinical Trials Manager
 - Other Biomedical Dept, Pathology, Diagnostic Imaging, Laboratories, and other areas as applicable

ICIC CTG

Preparation (II)

- Review key points of trial with trial personnel including but not limited to:
 - Timeline of the trial
 - # participants reg / rand and process
 - Amendment history
 - Safety reporting including local events
 - IMP supply process
 - Protocol compliance / non compliance
 - Tissue Banking
 - Agreements
 - Training and qualifications
- NCIC CTG will assist through the process and provide information regarding the above topics

ICIC CTO ICIC GEO

Preparation (III)

- Ensure SOPs and associated training up to date, including:
 - Trial oversight and communication
 - Delegation of duties
 - Informed Consent/Re-consent
 - SAE reporting (Trial requirement + Local REB Requirement)
 - Protocol Deviation Reporting Procedures
 - Records Retention



Consider if processes have changed

Preparation (IV)

• Pt. charts (Consents)

ICIC GEC

IMF

- Ensure GCP required documents readily available and staff are familiar with them (GCP section 8):
 - Evidence of qualification: CV, training (GCP, Div 5, trial specific training)
 - Agreements (NCIC CTG Participating Centre Agreement)
 - Participant List/Delegation of Duties information
 - Monitoring/Auditing information
 - Calibration/preventative maintenance

Inspection Conduct (I)

- During the inspection, DO...
 - Consider who is the appropriate site staff to coordinate the inspection
 - Be prepared, organized, and professional, provide business cards
 - Confirm/check credentials of the Inspector

Inspection Conduct (II)

- During the inspection, DO...
 - Allow use of phone/fax/ BUT make copies if requested
 - -Listen carefully to questions
 - Answer completely, directly, and honestly
 - If needed, defer the question.
 Consult with colleagues and come back with the correct answer

Inspection Conduct (III)

- During the inspection, DO NOT...
 - -Provide or pay for coffee/tea/meals
 - Ask personal questions or make casual conversation
 - -Guess, speculate, or assume

– Respond to questions outside of your area of expertise - get the expert!

Opening Meeting

- Ensure key <u>study</u> personnel are present at opening meeting
- Purpose, scope, and inspection plan will be discussed as well as
 - Inspection room
 - Work schedule
 - Availability of all records
 - Sponsor information (CRO, SMO, monitors, auditors, labs)

Inspection (I)

- Site Tour
- Interviews QI, SI, PCRA, ACRA, ECRA, Pharmacist, + other as needed
- Qualifications
- HC authorization/correspondence
- REB approvals/correspondence
- Informed consent

GEC

Inspection (II)

Training

- IMP Chain of Custody of drug and drug accountability & disposition
- Facilities
- SOPs

CTG GEC

- Protocol compliance/non compliance
- AE/SAE reporting
- Review of source data

Discussion of Observations

- At the end of the inspection it may be possible to discuss observations noted
- Formal exit interview is conducted following report writing and review by Health Canada

Reporting (I)

- Observations are recorded and assigned per Classification of Observations Made in the Conduct of Inspections of Clinical Trials(GUIDE-0043)
- Observations are classified as
 - Critical Risk 1
 - Major Risk 2
 - Minor Risk 3



Reporting (II)

Definition of a Critical observation

"Observation describing a situation that results in fatal, life threatening or unsafe conditions for subjects enrolled in a clinical trial. It presents an immediate or latent undue risk to the rights, health and safety of subjects."

Reporting (III)

Definition of a Major observation

"Observation describing a marked deviation or deficiency, other than a critical one, that may result in undue health risks to the clinical trial subjects, in other persons or could invalidate the data."

Definition of a Minor observation

"Observation that is classified as not critical or major, but which indicates a deficiency and/or deviation from Division 5."

Reporting (IV)

- Observations noted determine the overall rating for the inspection of
 - Compliant = "C"

GEC

- Non Compliant = "NC"
- Non Compliant ratings may result if
 - One or more critical observations
 - Repetitive or multiple major observations reported
- Compliant ratings are assigned when few major or only minor observations are noted

Exit Interview

- Draft exit notice is issued which includes all observations and overall rating
- An opportunity for response and/or clarification is provided
- Corrective actions taken are evaluated



Final Exit Notice

- Observations are listed and a response to each noted is required
- The final rating is assigned; if NC...
 - Inspection findings are discussed with the review Directorate
 - Action to be take may include suspension or cancellation of the clinical trial
- Original is sent to sponsor with copy to QI
Follow Up (*if applicable*)

- All observations noted require follow up from the Sponsor, QI/Centre, or both
- Conference call between Sponsor and QI/Centre to determine plan for follow up will be arranged
- One combined response will be submitted by Sponsor with copy to QI/Centre

NCIC CTG

INSPECTION DATA AND COMMON FINDINGS





Inspection Summary

Inspection #: NCIC CTG Versus Health Canada



NCIC CTG NCIC GEC

Ref Summary Report of Inspections of Clinical Trials conducted from Apr 2004 to Mar 2014

Inspection Data



NCIC CTG NCIC GEC

Ref Inspectorate Program Annual Inspection Summary Report

Inspection Data: GCP



NCIC CTG NCIC GEC Good Clinical Practice Category: Division 5, Section C

Systems and Procedures

- Largest proportion of inspection findings (31% 2004-2014)
- Common findings (Division 5, Part C):
 - Lack of clarity regarding delegation of duties documentation and medical oversight
 - Lack of documentation regarding calibration for equipment/facilities review
 - Lack of clarity regarding records retention procedures

Avoiding Inspection Observations (I)

- Delegation Logs
 - Review regularly for accuracy
 - Everyone listed on the delegation log must provide evidence of training related to his or her role in the trial
 - Include clinical personnel performing significant trial related tasks

N2 Quality Committee Health Canada Inspection Survey Results for Delegation Logs www.n2canada.ca

Avoiding Inspection Observations (II)

Training

- Consider creating a training file for each individual to log relevant training
- Be mindful of expiry dates on training certificates
- Create a Standard Operating Procedure on training for your site/organization
- Include Division 5 and GCP training

N2 Quality Committee, Health Canada Inspection Survey Results for Training www.n2canada.ca

Avoiding Inspection Observations (III)

- Protocol Deviations
 - The investigator should not intentionally deviate from the approved protocol without prior approval from the Sponsor and REB except to remove an immediate risk to the participant
 - Consider tracking the number any type of deviations that have occurred to identify trends
 - Report protocol deviations as per your sponsors and/or institutions procedures

N2 Quality Committee, Health Canada Inspection Survey Results for Protocol Deviations www.n2canada.ca

Summary

- Per the Food and Drugs Act Health Canada has an inspection program
- Goals are to ensure patient safety, compliance, and data integrity
- Please contact NCIC CTG if your centre receives an inspection notice related to NCIC CTG trials
 - And also as a resource anytime!
- Inspection data is collated and reviewed to understand compliance trends

Recommended Reading

RESOURCES





Resources

Health Canada

- www.healthcanada.gc.ca/gcp
 - Includes links to GCP; Health Canada Food and Drug Regulations Division 5 – Drugs for Clinical Trials Involving Human Subjects; Classification of observations made during the inspection of clinical trials (GUIDE-0043); Guidance for Records Related to Clinical Trials (GUIDE-0068)
- Health Canada Pre-Inspection Package
 - <u>https://www.ctg.queensu.ca/public/useful-links</u>
- N2 Network of Networks (Initiative to Streamline Clinical Trials document and other resources)
 - http://n2canada.ca/

Thank you for your time!